



# INFORMATION

## Full Trade or No Trade

**A**s Members you have joined the Bartercard Program to buy and sell to profit.

## FAIR TRADING

Bartercard has established Trading Rules to ensure each party is protected in a transaction and that the trading process is fair to all parties concerned.

The majority of Bartercard Members happily abide by these rules, however, it has been brought to our attention that some Members seem to view their affiliation with Bartercard with less than honourable intentions.

For example, trying to charge part cash, part trade on normal transactions, inflating the selling price, and treating Members like second class citizens.

We are all aware of the current economic climate, and how tight cash flow is at the moment. It applies to every business both large and small. However, abusing the privilege of being a Bartercard Member is not the solution to the problem.

If you come across a business that is not trading properly, **DON'T TRADE WITH THEM**, and let your Trade Co-ordinator know.

**DID A FELLOW MEMBER PROVIDE YOU WITH FAST & FRIENDLY SERVICE??**

Let them know, by completing the **FAIR TRADE EVALUATION** and we'll ensure they receive this positive feedback.

Alternatively, if you encounter difficulties in either making a purchase or selling to another Member within Bartercard, or where the other party may be in breach of the Bartercard Rules and Regulations then:

- A. Contact your Trade Co-ordinator if it is early in the transaction OR
- B. Complete a **FAIR GO INDEX**, if the transaction has taken place, and forward it to your local Brokerage or Bartercard Australia Pty Ltd.

A copy of this will be forwarded to all parties concerned and we will act on it accordingly.

**WORK WITH US  
NOT AGAINST US**



### Fair Trade Evaluation

ACN 050 542 544 ABN 960 505 425 44

Please mail with transaction slip to:  
**BARTERCARD AUSTRALIA PTY LTD**  
 PO Box 582 Southport QLD 4215  
 Fax: (07) 5591 4004  
 Email: fairtrade@bartercard.com.au

Please help us to monitor the level of quality and prices found in the Bartercard Australia Pty Ltd Trading Program. By taking a moment to rate your last transaction, you will assist us in ensuring quality and fair prices.

<p><b>MY ACCOUNT DETAILS</b></p> <p>RECEIVED BY (Bartercard Staff) _____</p> <p>THE BUSINESS UNDER EVALUATION _____</p> <p>COMMENTS: _____</p>	<p><b>ACCOUNT NUMBER</b> _____</p> <p><b>DATE</b> _____</p>
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In my opinion, the quality of their product or service is:	In my opinion, the price I was quoted is:
<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor	<input type="checkbox"/> Excellent <input type="checkbox"/> Good <input type="checkbox"/> Fair <input type="checkbox"/> Poor